



Maximum Protection Quote Request

– Cash Services

Maximum Protection Pty Ltd – PO Box 3336 Rundle Mall, SA 5000 – Ph. - 1300 761 663, Fax – 1300 761 664

Dear Prospective client,

In regard to your request, please find in the following document the process for commencing Maximum Protection's Cash In Transit (CIT) Services. Please allow a minimum of 3 business days for Maximum Protection to provide you with a quote for CIT services.

1. Please complete the attached Maximum Protection Cash Services Quote Request form detailing the service(s) that you are requesting. (Please note that all information requested on the quote form is a mandatory requirement and failure to supply any information may result in delays in us providing you with a quote.
2. Upon your completion of the attached form, Please either fax or email your completed quote request to the Maximum Protection Customer Service Centre. You will receive an email to advise you of our receipt of your quote request. You will also be advised of your unique client identifier number that you will be assigned so as to identify your account when dealing with Maximum Protection. Our Customer Service Centre can be reached by email at mpcsc@maxprot.com.au or by fax at – 1300 761 664.
3. The Maximum Protection Customer Service Centre will arrange and send a quote through to you via email or fax within 3 business days. Once you have received our quote, please review our quote and either email or phone the MPCSC to advise whether you accept our quotation as provided. (Please note that all quotes will only remain valid for a period of 28 days from date of issue.) The MSCSC can be reached at mpcsc@maxprot.com.au or on 1300 761 663.
4. Once we have received your acceptance of our quote, we will arrange preparation of the relevant agreements and we will also forward any other required documentation for your completion. Once completed, you should then email through the signed agreement and associated documents, as well as post the originals to us. The relevant address will be supplied to you at the time. (Please note that you should sign 2 copies of the agreement, these should not be dated as we will do this when we sign.) Once the agreements and documents have been received, we will set up a Maximum Protection client account for you. We will also contact you to arrange a suitable time for a site risk assessment to be completed. Our security department will contact you directly to arrange a mutually agreeable time and date for the risk assessment to take place. (Please note that a completed and approved risk assessment performed by Maximum Protection's security team must be performed prior to the approval of any services taking place. If a site survey is not approved we will notify you of this immediately. Services are usually able to commence within 5 days after all completed documentation has been received from you. This time-frame can be condensed in the case of an emergency requirement to have services beginning on an abbreviated timeline.)



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5. Once your new client account has been created, Maximum Protection will issue you with your unique client account number. This unique reference number will need to be quoted whenever corresponding or dealing with Maximum Protection. Additionally we will supply you with relevant bank account details for you to deposit funds into, should this be required. Finally we will provide you with , or make arrangements with you for the provision of all stationary items that will need to be completed by you prior to the arrival of our road-crew on your service day. We will also perform a dry-run of the expected method of service prior to the first collection so as to familiarise you and your staff of your requirements and what to expect when service commences.
6. **Commencement of services**
Maximum Protection will arrive at your site and commence CIT services to your business. (Please note that our standard service windows will be from 0700AM to 7PM Monday to Friday (excluding Public Holidays). Please ensure that your collections, (if this is the requested service) are always available for collection within these times as our road-crew for security and safety reasons cannot remain on-site for any longer than 5-10 minutes. (Service windows may vary depending on times negotiated in your service agreement).
7. **Payment for services performed by Maximum Protection**
Invoices for services performed are generated monthly on the last Sunday of each month. Payment terms are 30 days from date of invoice issue. Added discounts are available for full payment of outstanding balances within 21, 14 and 7 days from date of invoice issuance.
8. **Feedback / Further Assistance**
Should you wish to provide feedback to us on the quality of our services, or have any suggestions on ways that we could improve the services we provide you with, or if you have any other issues that you require assistance with, Please contact us at the Maximum Protection Customer Service Centre Monday to Friday between 630AM to 730PM (ACST or ACDST). We can be contacted by phone on 1300 761 663, by fax on 1300 761 664 or by email at mpcsc@maxprot.com.au

Maximum Protection thanks you for your quote request and we look forward to providing you a proposal based on your individual needs.



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Please complete the following forms. Please note that **all fields are mandatory**. Failure to complete all fields may result in delays in supplying you with a quotation. Once completed you may fax the form to:

Maximum Protection Customer Service Centre Fax: 1300 761 664 or by email to mpcsc@maxprot.com.au

Customer Information: _____

Date: _____

Customer Representative Contact Details	
Name:	
Contact phone and email address:	
Authority to request services on behalf of customer: <input type="checkbox"/> Employee <input type="checkbox"/> Other (If other, provide details):	
Occupation / Job Title:	
Customer Details	
Customer's full legal name:	
Customer's trading name (if any):	
Customer type: <input type="checkbox"/> Trustee <input type="checkbox"/> Association <input type="checkbox"/> Company <input type="checkbox"/> Government <input type="checkbox"/> Individual <input type="checkbox"/> Partnership <input type="checkbox"/> Sole Trader	
ABN / ACN :	
Customer's phone:	
Customer's email:	
Registered address (not PO Box):	
Postal address (if different from registered address):	
Billing / invoicing address details:	
Service Details	
Service address:	Is this a residential address? <input type="checkbox"/> Yes <input type="checkbox"/> No
Site contact and number:	
Does Maximum Protection service any other site that you own? <input type="checkbox"/> Yes <input type="checkbox"/> No If Yes , please provide Maximum Protection Client Account ID number(s) (These can be located on your MP invoices) (1) _____ (2) _____ (3) _____ (4) _____ .	



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Service Requirements

Cash Delivery/ Supply

This is a service where Maximum Protection prepares and delivers notes and / or coin, or individual floats in the denominations and quantities that you require. *(Please note all details are mandatory)*

Are delivery / supply services required? <input type="checkbox"/> Yes (please complete all details below) <input type="checkbox"/> No (continue to next section)	
Service days required: (Please tick all that apply) <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday	
Please indicate approximate amounts required per service:	
Coin: (approximate value) \$	Notes: (approximate value) \$
Loose coin: <input type="checkbox"/> Yes <input type="checkbox"/> No	Rolled coin: <input type="checkbox"/> Yes <input type="checkbox"/> No
Do you require floats to be prepared? <input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes , please indicate approx. Value and number of floats required)	
Float value: \$	Number of floats: \$
Approximate total cash value per delivery: \$	
How will you be paying for cash being supplied?	
EFT business day prior: <input type="checkbox"/> Yes <input type="checkbox"/> No (Note , funds must clear to our account prior to delivery being supplied)	Cash in exchange for delivery on day of service: <input type="checkbox"/> Yes <input type="checkbox"/> No (Note , full cash amount of delivery must be paid for on arrival by MP road-crew)

Additional information:



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Service Requirements

Cash Collection

This is a service where Maximum Protection will collect cash / coin from your premises and then process that cash. Once processed, we will pay the value of the cash counted either by EFT or direct deposit to your nominated bank account by next business day after collection. *(Please note all details are mandatory)*

Is cash collection and processing service required? <input type="checkbox"/> Yes (please complete all details below) <input type="checkbox"/> No (continue to next section)	
Service days required: (Please tick all that apply) <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday	
Please indicate approximate amounts required per service:	
Coin: (approximate value) \$	Notes: (approximate value) \$
Loose coin: <input type="checkbox"/> Yes <input type="checkbox"/> No	Rolled coin: <input type="checkbox"/> Yes <input type="checkbox"/> No
How many bags would be collected per service? :	
Do you require non-cash items (cheques) to be banked?: <input type="checkbox"/> Yes <input type="checkbox"/> No (If Yes , please indicate which financial institution and location)	
Bank name:	
Address:	

Additional information:



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Service Requirements

Recarry Service (Cash Banking Services)

This is a service where Maximum Protection will collect express business banking from your site in express deposit bags and then deliver and deposit them directly at your nominated bank on the same day as collection. (Note we can help arrange and obtain any required stationary from your bank on your behalf. Please advise us if this is a service that you will require.) *(Please note all details are mandatory)*

Is a recarry service required? (Express business depositing)	
<input type="checkbox"/> Yes (please complete all details below) <input type="checkbox"/> No (continue to next section)	
Service days required: (Please tick all that apply)	
<input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday <input type="checkbox"/> Saturday <input type="checkbox"/> Sunday	
Please indicate approximate amounts per service:	
Coin: (approximate value) \$	Notes: (approximate value) \$
How many bags would be collected per service? :	
Bank name:	
Address:	
Type of banking service: <input type="checkbox"/> Wait in line, obtain receipt <input type="checkbox"/> Fast Deposit Chute	

Additional information:



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Additional Services:

Safe Supply / Install
Safe installation / rental: Do you require a Maximum Protection safe to be installed? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes (please complete all details below) <input type="checkbox"/> No (continue to next section)

ATM Cash Supply
ATM Cash Supply: <input type="checkbox"/> Yes <input type="checkbox"/> No ATM cash supply is for an ATM you have on-site and will be funded by you. You must pre-pay the value of cash you need delivered. We will provide you with further relevant information should you require this service.
Please indicate approximate amounts per service: \$
Service days required for ATM cash supply: (Please tick all that apply) <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday

Additional information: